

Trailer Type Work Flow

This chart helps depict who should be receiving estimates for repairs and who will be responsible for charges based on trailer and trailer lease type. Refer to CB vs NCB visual as well.

What type of trailer is it?



Foreign Unit

All repairs are CB.

All estimates approved by customer.

No branch interaction

Star Unit

What type of trailer lease?

NET Trailer

Who approves estimates and charges?

Customer provides approval of estimates.

Branch must be informed of charges, but will NOT provide approval.

Who do the charges belong to?

Charges belong to the customer.

Do warranty claims apply?

Yes.

FS & Rental

Who approves estimates and charges?

The branch will approve all charges and estimates over \$500.

Customer does not approve repairs.

What repairs are CB to the customer under this trailer lease type?

Damage or customer created failures are CB to customer.

All other repairs will be NCB. They will be classified under FS or STR.

